

IFB C4DNCS19  
Data Networks and Communications Services

CATEGORY 22 – Cloud-Hosted VoIP Services

**Zayo Education, Inc.**

**CATALOG B**

**August 27, 2026**

**Issued by:**

**STATE OF CALIFORNIA**

**California Department of Technology Statewide  
Procurement**

**PO Box 1810**

**Rancho Cordova, CA 95741**

Catalog products and services in this category may contain Generative Artificial Intelligence (GenAI). Prior to ordering, Executive Branch State Entities shall work with CALNET Contractor Zayo Education to determine whether products or services to be ordered contain GenAI and comply with the requirements set forth in State Administrative Manual section 4986.9 GenAI PROCUREMENT, including but not limited to performing GenAI Risk Assessment (SIMM 5305-F).

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## Category 22 – Cloud-Hosted VoIP Services

### 22.2 Cloud-Hosted VoIP Services

#### 22.2.3 Cloud-Hosted VoIP Service Packages

**Contractor’s Description of Service:**

The ENA SmartVoice VoIP suite is a highly reliable, fully hosted, and managed service that is designed to meet the unique needs of our customers. ENA SmartVoice delivers features like voicemail and abbreviated dialing directly to individual handsets and combines those features with unlimited local and contiguous U.S. long-distance calling. ENA SmartVoice is a true PBX replacement, with dozens of valuable calling features included in each package with a simple, monthly, flat-rate bill.

**Geographic Availability:**

[Statewide Availability]

**State Associated Administrative Fee (SAAF) Charge:**

All services in this catalog will have a 2% fee applied. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

**Table 22.2.3.a – Cloud-Hosted VoIP Packages**

| # | Feature Name                                            | Contractor's Product ID | Feature Description                                                                                  | Contractor's Description, Restrictions and Limitations                                               | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|---|---------------------------------------------------------|-------------------------|------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 1 | Cloud-Hosted VoIP Service Package with Standard Handset | CalNetEss+StdHndst      | Cloud-Hosted VoIP Service package that includes a Standard Handset as described in Section 22.2.2.1. | Cloud-Hosted VoIP Service package that includes a Standard Handset as described in Section 22.2.2.1. | \$65.00                       | \$10.00                                | Each            | No                         | Required                  |

| # | Feature Name                                                        | Contractor's Product ID | Feature Description                                                                                              | Contractor's Description, Restrictions and Limitations                                                           | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|---|---------------------------------------------------------------------|-------------------------|------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 2 | Cloud-Hosted VoIP Service Package with Midrange Handset             | CalNetEss+MidHndst      | Cloud-Hosted VoIP Service package that includes a Midrange Handset as described in Section 22.2.2.2.             | Cloud-Hosted VoIP Service package that includes a Midrange Handset as described in Section 22.2.2.2.             | \$95.00                       | \$10.00                                | Each            | No                         | Required                  |
| 3 | Cloud-Hosted VoIP Service Package with Attendant Handset            | CalNetEnh+AttHndst      | Cloud-Hosted VoIP Service package that includes an Attendant Handset as described in Section 22.2.2.3.           | Cloud-Hosted VoIP Service package that includes an Attendant Handset as described in Section 22.2.2.3.           | \$150.00                      | \$22.00                                | Each            | No                         | Required                  |
| 4 | Cloud-Hosted VoIP Service Package with Conference Room Speakerphone | CalNetEss+Conf          | Cloud-Hosted VoIP Service package that includes a Conference Room Speakerphone as described in Section 22.2.2.4. | Cloud-Hosted VoIP Service package that includes a Conference Room Speakerphone as described in Section 22.2.2.4. | \$480.00                      | \$10.00                                | Each            | No                         | Required                  |
| 5 | Cloud-Hosted VoIP Service Package Without Desktop Handset           | CalNetEnh               | Cloud-Hosted VoIP Service package that does not include a Desktop Handset.                                       | Cloud-Hosted VoIP Service package that does not include a Desktop Handset.                                       |                               | \$22.00                                | Each            | No                         | Required                  |
| 6 | ENA SmartVoice Essential                                            | ESSENTIAL               |                                                                                                                  | ENA SmartVoice Essential Call Feature Package                                                                    |                               | \$10.00                                | Each            | No                         | Required                  |
| 7 | ENA SmartVoice Essential + ENA SmartUC                              | ESSENTMOB               |                                                                                                                  | ENA SmartVoice Essential Call Feature Package+ ENA SmartUC                                                       |                               | \$14.00                                | Each            | No                         | Required                  |
| 8 | ENA SmartVoice Enhanced                                             | ENHANCED                |                                                                                                                  | ENA SmartVoice Enhanced Call Feature Package                                                                     |                               | \$22.00                                | Each            | No                         | Required                  |

| #  | Feature Name                                          | Contractor's Product ID | Feature Description | Contractor's Description, Restrictions and Limitations  | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|----|-------------------------------------------------------|-------------------------|---------------------|---------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 9  | ENA SmartVoice Executive                              | EXECUTIVE               |                     | ENA SmartVoice Executive Call Feature Package           |                               | \$25.00                                | Each            | No                         | Required                  |
| 10 | Analog Loud Ringer                                    | ANARING                 |                     | Analog Loud Ringer                                      |                               | \$8.00                                 | Each            | No                         | Required                  |
| 11 | ENA SmartVoice Auto Attendant                         | AUTOATT                 |                     | Auto Attendant Extension                                |                               | \$22.00                                | Each            | No                         | Required                  |
| 12 | Analog Integration Ext                                | ANAEXT                  |                     | Analog Integration Extension                            |                               | \$15.00                                | Each            | No                         | Required                  |
| 13 | Voice Mail only                                       | VMONLY                  |                     | Voicemail only Extension                                |                               | \$4.00                                 | Each            | No                         | Required                  |
| 14 | Hosted Call Recording                                 | HSTCALLREC              |                     | Hosted Call Recording                                   |                               | \$12.50                                | Each            | No                         | Required                  |
| 15 | ENA SmartUC Meet 10- Add on to Enhanced or Executive  | MEET10                  |                     | Audio and Video conferencing supporting 10 participants |                               | \$10.00                                | Each            | No                         | Required                  |
| 16 | ENA SmartUC Meet 25 – Add on to Enhanced or Executive | MEET25                  |                     | Audio and Video conferencing supporting 25 participants |                               | \$12.00                                | Each            | No                         | Required                  |
| 17 | Multi-line hunt group                                 | MLTIHNTGRP              |                     | Multi-line hunt group                                   |                               | \$20.00                                | Each            | No                         | Required                  |
| 18 | Analog Telephony Adapter                              | ANACNCT                 |                     | ENA SmartVoice Analog Telephony Adapter                 |                               | \$5.00                                 | Each            | No                         | Required                  |
| 19 | Poly VVX 150(POE) or equivalent                       | PVVX150-POE             |                     | Poly VVX 150(POE)                                       | \$65.00                       |                                        | Each            | No                         | Required                  |

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|----|---------------------------------|-------------------------|---------------------|--------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 20 | Poly VVX 250(POE) or equivalent | PVVX250-POE             |                     | Poly VVX 250(POE)                                      | \$115.00                      |                                        | Each            | No                         | Required                  |
| 21 | Poly VVX 350(POE) or equivalent | PVVX350-POE             |                     | Poly VVX 350(POE)                                      | \$150.00                      |                                        | Each            | No                         | Required                  |
| 22 | Poly VVX 450(POE) or equivalent | PVVX450-POE             |                     | Poly VVX 450(POE)                                      | \$175.00                      |                                        | Each            | No                         | Required                  |
| 23 | Poly VVX 501(POE) or equivalent | PVVX501-POE             |                     | Poly VVX 501(POE)                                      | \$205.00                      |                                        | Each            | No                         | Required                  |
| 24 | Poly VVX 601(POE) or equivalent | PVVX601-POE             |                     | Poly VVX 601(POE)                                      | \$280.00                      |                                        | Each            | No                         | Required                  |
| 25 | Poly CCX 600 or equivalent      | PCCX600-POE             |                     | Poly CCX 600 (POE)                                     | \$430.00                      |                                        | Each            | No                         | Required                  |
| 26 | Poly VVX 150(AC) or equivalent  | PVVX150-AC              |                     | Poly VVX 150(AC)                                       | \$70.00                       |                                        | Each            | No                         | Required                  |
| 27 | Poly VVX 250(AC) or equivalent  | PVVX250-AC              |                     | Poly VVX 250(AC)                                       | \$125.00                      |                                        | Each            | No                         | Required                  |
| 28 | Poly VVX 350(AC) or equivalent  | PVVX350-AC              |                     | Poly VVX 350(AC)                                       | \$165.00                      |                                        | Each            | No                         | Required                  |
| 29 | Poly VVX 450(AC) or equivalent  | PVVX450-AC              |                     | Poly VVX 450(AC)                                       | \$185.00                      |                                        | Each            | No                         | Required                  |

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|----|--------------------------------------|-------------------------|---------------------|--------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 30 | Poly VVX 501 (AC) or equivalent      | PVVX501-AC              |                     | Poly VVX 501 (AC)                                      | \$220.00                      |                                        | Each            | No                         | Required                  |
| 31 | Poly VVX 601 (AC) or equivalent      | PVVX601-AC              |                     | Poly VVX 601 (AC)                                      | \$295.00                      |                                        | Each            | No                         | Required                  |
| 32 | Yealink SIP-T40G (POE) or equivalent | YSIPT40G-POE            |                     | Yealink SIP-T40G (POE)                                 | \$65.00                       |                                        | Each            | No                         | Required                  |
| 33 | Yealink SIP-T42S (POE) or equivalent | YSIPT42S-POE            |                     | Yealink SIP-T42S (POE)                                 | \$95.00                       |                                        | Each            | No                         | Required                  |
| 34 | Yealink SIP-T46S (POE) or equivalent | YSIPT46S-POE            |                     | Yealink SIP-T46S (POE)                                 | \$150.00                      |                                        | Each            | No                         | Required                  |
| 35 | Yealink SIP-T48S (POE) or equivalent | YSIPT48S-POE            |                     | Yealink SIP-T48S (POE)                                 | \$200.00                      |                                        | Each            | No                         | Required                  |
| 36 | Yealink SIP-T58A (POE) or equivalent | YSIPT58A-POE            |                     | Yealink SIP-T58A (POE)                                 | \$260.00                      |                                        | Each            | No                         | Required                  |
| 37 | Yealink SIP-T58V (POE) or equivalent | YSIPT58V-POE            |                     | Yealink SIP-T58V (POE)                                 | \$315.00                      |                                        | Each            | No                         | Required                  |
| 38 | Yealink SIP-T31P (POE) or equivalent | YSIPT31P-POE            |                     | Yealink SIP-T31P (POE)                                 | \$35.00                       |                                        | Each            | No                         | Required                  |
| 39 | Yealink SIP-T31G (POE) or equivalent | YSIPT31G-POE            |                     | Yealink SIP-T31G (POE)                                 | \$50.00                       |                                        | Each            | No                         | Required                  |

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|----|-----------------------------------------------|-------------------------|---------------------|--------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 40 | Yealink SIP-T33G (POE) or equivalent          | YSIPT33G-POE            |                     | Yealink SIP-T33G (POE)                                 | \$70.00                       |                                        | Each            | No                         | Required                  |
| 41 | Yealink SIP-T43U (POE) or equivalent          | YSIPT43U-POE            |                     | Yealink SIP-T43U (POE)                                 | \$100.00                      |                                        | Each            | No                         | Required                  |
| 42 | Yealink SIP-T46U (POE) or equivalent          | YSIPT46U-POE            |                     | Yealink SIP-T46U (POE)                                 | \$150.00                      |                                        | Each            | No                         | Required                  |
| 43 | Yealink SIP-T53W (POE) or equivalent          | YSIPT53W-POE            |                     | Yealink SIP-T53W (POE)                                 | \$125.00                      |                                        | Each            | No                         | Required                  |
| 44 | Yealink SIP-T54W (POE) or equivalent          | YSIPT54W-POE            |                     | Yealink SIP-T54W (POE)                                 | \$165.00                      |                                        | Each            | No                         | Required                  |
| 45 | Yealink SIP-T57W (POE) or equivalent          | YSIPT57W-POE            |                     | Yealink SIP-T57W (POE)                                 | \$215.00                      |                                        | Each            | No                         | Required                  |
| 46 | Yealink SIP-T58W (POE) or equivalent          | YSIPT58W-POE            |                     | Yealink SIP-T58W (POE)                                 | \$310.00                      |                                        | Each            | No                         | Required                  |
| 47 | Yealink SIP-T58W Pro (POE) or equivalent      | YSIPT58WPRO-POE         |                     | Yealink SIP-T58W Pro (POE)                             | \$335.00                      |                                        | Each            | No                         | Required                  |
| 48 | Yealink SIP-T58W w/Camera (POE) or equivalent | YSIPT58WCA M-(POE)      |                     | Yealink SIP-T58W w/Camera (POE)                        | \$370.00                      |                                        | Each            | No                         | Required                  |

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|----|----------------------------------------------------|-------------------------|---------------------|--------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 49 | Yealink SIP-T58W Pro w/ Camera (POE) or equivalent | YSIPT58WPR OCAM-(POE)   |                     | Yealink SIP-T58W Pro w/ Camera (POE)                   | \$395.00                      |                                        | Each            | No                         | Required                  |
| 50 | Yealink SIP-T21P E2 (AC) or equivalent             | YSIPT21P-AC             |                     | Yealink SIP-T21P E2(AC)                                | \$45.00                       |                                        | Each            | No                         | Required                  |
| 51 | Yealink SIP-T40G (AC) or equivalent                | YSIPT40G-AC             |                     | Yealink SIP-T40G(AC)                                   | \$70.00                       |                                        | Each            | No                         | Required                  |
| 52 | Yealink SIP-T42S (AC) or equivalent                | YSIPT42S-AC             |                     | Yealink SIP-T42S(AC)                                   | \$105.00                      |                                        | Each            | No                         | Required                  |
| 53 | Yealink SIP-T46S (AC) or equivalent                | YSIPT46S-AC             |                     | Yealink SIP-T46S(AC)                                   | \$155.00                      |                                        | Each            | No                         | Required                  |
| 54 | Yealink SIP-T48S (AC) or equivalent                | YSIPT48S-AC             |                     | Yealink SIP-T48S(AC)                                   | \$205.00                      |                                        | Each            | No                         | Required                  |
| 55 | Yealink SIP-T58A (AC) or equivalent                | YSIPT58A-AC             |                     | Yealink SIP-T58A(AC)                                   | \$265.00                      |                                        | Each            | No                         | Required                  |
| 56 | Yealink SIP-T58V (AC) or equivalent                | YSIPT58V-AC             |                     | Yealink SIP-T58V(AC)                                   | \$325.00                      |                                        | Each            | No                         | Required                  |
| 57 | Yealink CP920 Conf phone or equivalent             | YCP920-AC               |                     | Yealink CP920 Conf phone                               | \$320.00                      |                                        | Each            | No                         | Required                  |

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|----|------------------------------------------|-------------------------|---------------------|--------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 58 | Yealink CP960 Conf phone or equivalent   | YCP960-AC               |                     | Yealink CP960 Conf phone                               | \$480.00                      |                                        | Each            | No                         | Required                  |
| 59 | Yealink CP930WP DECT Sys or equivalent   | YCP930WP-AC             |                     | Yealink CP930WP DECT Sys                               | \$450.00                      |                                        | Each            | No                         | Required                  |
| 60 | Yealink W60P DECT Wireless or equivalent | YW60P-AC                |                     | Yealink W60P DECT Wireless                             | \$140.00                      |                                        | Each            | No                         | Required                  |
| 61 | Yealink SIP-T31P (AC) or equivalent      | YSIPT31P-AC             |                     | Yealink SIP-T31P (AC)                                  | \$45.00                       |                                        | Each            | No                         | Required                  |
| 62 | Yealink SIP-T31G (AC) or equivalent      | YSIPT31G-AC             |                     | Yealink SIP-T31G (AC)                                  | \$55.00                       |                                        | Each            | No                         | Required                  |
| 63 | Yealink SIP-T33G (AC) or equivalent      | YSIPT33G-AC             |                     | Yealink SIP-T33G (AC)                                  | \$85.00                       |                                        | Each            | No                         | Required                  |
| 64 | Yealink SIP-T43U (AC) or equivalent      | YSIPT43U-AC             |                     | Yealink SIP-T43U (AC)                                  | \$110.00                      |                                        | Each            | No                         | Required                  |
| 65 | Yealink SIP-T46U (AC) or equivalent      | YSIPT46U-AC             |                     | Yealink SIP-T46U (AC)                                  | \$165.00                      |                                        | Each            | No                         | Required                  |
| 66 | Yealink SIP-T53W (AC) or equivalent      | YSIPT53W-AC             |                     | Yealink SIP-T53W (AC)                                  | \$140.00                      |                                        | Each            | No                         | Required                  |
| 67 | Yealink SIP-T54W (AC) or equivalent      | YSIPT54W-AC             |                     | Yealink SIP-T54W (AC)                                  | \$180.00                      |                                        | Each            | No                         | Required                  |

| #  | Feature Name                                                                       | Contractor's Product ID | Feature Description | Contractor's Description, Restrictions and Limitations                             | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|----|------------------------------------------------------------------------------------|-------------------------|---------------------|------------------------------------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 68 | Yealink SIP-T57W (AC) or equivalent                                                | YSIPT57W-AC             |                     | Yealink SIP-T57W (AC)                                                              | \$230.00                      |                                        | Each            | No                         | Required                  |
| 69 | Yealink SIP-T58W (AC) or equivalent                                                | YSIPT58W-AC             |                     | Yealink SIP-T58W (AC)                                                              | \$325.00                      |                                        | Each            | No                         | Required                  |
| 70 | Yealink SIP-T58W (AC) Pro or equivalent                                            | YSIPT58WPRO-AC          |                     | Yealink SIP-T58W Pro (AC)                                                          | \$350.00                      |                                        | Each            | No                         | Required                  |
| 71 | Yealink SIP-T58W with Camera (AC) or equivalent                                    | YSIPT58WCAN-AC          |                     | Yealink SIP-T58W with Camera (AC)                                                  | \$385.00                      |                                        | Each            | No                         | Required                  |
| 72 | Yealink SIP-T58W Pro with Camera (AC) or equivalent                                | YSIPT58WPRO-OCAM-AC     |                     | Yealink SIP-T58W Pro with Camera (AC)                                              | \$410.00                      |                                        | Each            | No                         | Required                  |
| 73 | Yealink CP925 Touch Sensitive HD IP Conference Phone with Wi-Fi and Bluetooth (AC) | YCP925-AC               |                     | Yealink CP925 Touch Sensitive HD IP Conference Phone with Wi-Fi and Bluetooth (AC) | \$375.00                      |                                        | Each            | No                         | Required                  |
| 74 | Yealink CP965 Optima HD IP Conference Phone with Wi-Fi and Bluetooth (AC)          | YCP965-AC               |                     | Yealink CP965 Optima HD IP Conference Phone with Wi-Fi and Bluetooth (AC)          | \$530.00                      |                                        | Each            | No                         | Required                  |

| #  | Feature Name                                                                           | Contractor's Product ID | Feature Description | Contractor's Description, Restrictions and Limitations                                 | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|----|----------------------------------------------------------------------------------------|-------------------------|---------------------|----------------------------------------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 75 | Yealink CP935WP Wireless Conference Phone with W70B DECT IP Base Station (AC)          | YCP935WP-AC             |                     | Yealink CP935WP Wireless Conference Phone with W70B DECT IP Base Station (AC)          | \$535.00                      |                                        | Each            | No                         | Required                  |
| 76 | Yealink W73P DECT IP Phone System (W73H Handset and W70B Base Station) (AC)            | YW73P-AC                |                     | Yealink W73P DECT IP Phone System (W73H Handset and W70B Base Station) (AC)            | \$155.00                      |                                        | Each            | No                         | Required                  |
| 77 | Yealink W76P DECT IP Phone System (W56H Handset and W70B Base Station) (AC)            | YW76P-AC                |                     | Yealink W76P DECT IP Phone System (W56H Handset and W70B Base Station) (AC)            | \$160.00                      |                                        | Each            | No                         | Required                  |
| 78 | Yealink W79P DECT IP Phone System (W59R Ruggedized Handset and W70B Base Station) (AC) | YW79P-AC                |                     | Yealink W79P DECT IP Phone System (W59R Ruggedized Handset and W70B Base Station) (AC) | \$250.00                      |                                        | Each            | No                         | Required                  |
| 79 | Poly VVX Exp Mod                                                                       | PVVXCEM                 |                     | Poly VVX Exp Mod                                                                       | \$190.00                      |                                        | Each            | No                         | Required                  |
| 80 | Poly EM 50 Exp mod                                                                     | PVVX50EM                |                     | Poly EM 50 Exp mod                                                                     | \$175.00                      |                                        | Each            | No                         | Required                  |

| #  | Feature Name                                                        | Contractor's Product ID | Feature Description | Contractor's Description, Restrictions and Limitations              | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|----|---------------------------------------------------------------------|-------------------------|---------------------|---------------------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 81 | Yealink EXP40 Exp module                                            | YEXP40EM                |                     | Yealink EXP40 Exp module                                            | \$90.00                       |                                        | Each            | No                         | Required                  |
| 82 | Yealink EXP43 Expansion Module (for Yealink SIP-T4xU models only)   | YEXP43EXP               |                     | Yealink EXP43 Expansion Module (for Yealink SIP-T4xU models only)   | \$85.00                       |                                        | Each            | No                         | Required                  |
| 83 | Yealink EXP50 Exp module                                            | YEXP50EM                |                     | Yealink EXP50 Exp module                                            | \$85.00                       |                                        | Each            | No                         | Required                  |
| 84 | Poly Mini USB Camera for Poly VVX 501/601                           | PMINIUSB                |                     | Poly Mini USB Camera for Poly VVX 501/601                           | \$115.00                      |                                        | Each            | No                         | Required                  |
| 85 | Poly VVX Mini USB Camera                                            | PVVXUSB                 |                     | Poly VVX Mini USB Camera                                            | \$110.00                      |                                        | Each            | No                         | Required                  |
| 86 | Yealink CAM50 USB Camera                                            | YCAM50USB               |                     | Yealink CAM50 USB Camera                                            | \$75.00                       |                                        | Each            | No                         | Required                  |
| 87 | Poly HD Handset and Cord for Poly VVX 300/301 to VVX 600/601 models | PHDCVVX                 |                     | Poly HD Handset and Cord for Poly VVX 300/301 to VVX 600/601 models | \$18.00                       |                                        | Each            | No                         | Required                  |
| 88 | Poly Handset and Cord for Poly VVX 201                              | PHANVVX201              |                     | Poly Handset and Cord for Poly VVX201                               | \$18.00                       |                                        | Each            | No                         | Required                  |
| 89 | Yealink Handset for Yealink SIP-T42S                                | YHANT42S                |                     | Yealink Handset for Yealink SIP-T42S                                | \$7.00                        |                                        | Each            | No                         | Required                  |
| 90 | Yealink Handset for Yealink SIP-T46                                 | YHANT46                 |                     | Yealink Handset for Yealink SIP-T46                                 | \$7.00                        |                                        | Each            | No                         | Required                  |

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|----|--------------------------------------------------------------------|-------------------------|---------------------|--------------------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
|    |                                                                    |                         |                     |                                                                    |                               |                                        |                 |                            |                           |
| 91 | Yealink YHS33 Wideband Headset for Yealink Phones                  | YHS33                   |                     | Yealink YHS33 Wideband Headset for Yealink Phones                  | \$25.00                       |                                        | Each            | No                         | Required                  |
| 92 | Yealink UH34 Dual UC Headset                                       | YUH34D                  |                     | Yealink UH34 Dual UC Headset                                       | \$45.00                       |                                        | Each            | No                         | Required                  |
| 93 | Yealink UH34 Mono UC Headset                                       | YUH34M                  |                     | Yealink UH34 Mono UC Headset                                       | \$40.00                       |                                        | Each            | No                         | Required                  |
| 94 | Yealink WH62 Mono UC Wireless Headset                              | YWH62M                  |                     | Yealink WH62 Mono UC Wireless Headset                              | \$130.00                      |                                        | Each            | No                         | Required                  |
| 95 | Yealink WH63 UC Wireless Headset                                   | YWH63UC                 |                     | Yealink WH63 UC Wireless Headset                                   | \$145.00                      |                                        | Each            | No                         | Required                  |
| 96 | Yealink EHS36 Electronic Hookswitch Adapter (verify compatibility) | YEHS36                  |                     | Yealink EHS36 Electronic Hookswitch Adapter (verify compatibility) | \$45.00                       |                                        | Each            | No                         | Required                  |
| 97 | Yealink EHS40 Electronic Hookswitch Adapter (verify compatibility) | YEHS40                  |                     | Yealink EHS40 Electronic Hookswitch Adapter (verify compatibility) | \$45.00                       |                                        | Each            | No                         | Required                  |

| #   | Feature Name                                                                             | Contractor's Product ID | Feature Description | Contractor's Description, Restrictions and Limitations                                   | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|-----|------------------------------------------------------------------------------------------|-------------------------|---------------------|------------------------------------------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 98  | Yealink BT41 Bluetooth USB dongle for Yealink SIP-T42S, T43U, T46S, or T48S models only  | YBT41                   |                     | Yealink BT41 Bluetooth USB dongle for Yealink SIP-T42S, T43U, T46S, or T48S models only  | \$27.00                       |                                        | Each            | No                         | Required                  |
| 99  | Poly OBiWiFi5G Wireless-AC USB Adapter                                                   | PObiWiFi5G              |                     | Poly OBiWiFi5G Wireless-AC USB Adapter                                                   | \$24.00                       |                                        | Each            | No                         | Required                  |
| 100 | Yealink WF50 Dual-band, Wi-Fi Dongle for Yealink SIP-T42S, T43U, T46S, or T48S models    | YWF50                   |                     | Yealink WF50 Dual-band, Wi-Fi Dongle for Yealink SIP-T42S, T43U, T46S, or T48S models    | \$29.00                       |                                        | Each            | No                         | Required                  |
| 101 | Yealink DD10K DECT Dongle for use with the Yealink SIP-T5 models                         | YDD10K                  |                     | Yealink DD10K DECT Dongle for use with the Yealink SIP-T5 models                         | \$29.00                       |                                        | Each            | No                         | Required                  |
| 102 | Yealink W70B DECT IP Base Station                                                        | YW70B                   |                     | Yealink W70B DECT IP Base Station                                                        | \$85.00                       |                                        | Each            | No                         | Required                  |
| 103 | Yealink W56H DECT Handset (add-on handset for Yealink W70P, W60P, and W56P DECT Systems) | YW56H                   |                     | Yealink W56H DECT Handset (add-on handset for Yealink W70P, W60P, and W56P DECT Systems) | \$85.00                       |                                        | Each            | No                         | Required                  |

| #   | Feature Name                                                                                     | Contractor's Product ID | Feature Description | Contractor's Description, Restrictions and Limitations                                           | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|-----|--------------------------------------------------------------------------------------------------|-------------------------|---------------------|--------------------------------------------------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 104 | Yealink W59H DECT Ruggedized Handset (add-on handset for Yealink W70P DECT Systems)              | YW59H                   |                     | Yealink W59H DECT Ruggedized Handset (add-on handset for Yealink W70P DECT Systems)              | \$170.00                      |                                        | Each            | No                         | Required                  |
| 105 | Yealink W73H DECT Handset (add-on handset for Yealink W70P DECT Systems)                         | YW73H                   |                     | Yealink W73H DECT Handset (add-on handset for Yealink W70P DECT Systems)                         | \$85.00                       |                                        | Each            | No                         | Required                  |
| 106 | Yealink RT30 DECT IP Phone Repeater (extends DECT signal for Yealink W60P and W56P DECT Systems) | YRT30                   |                     | Yealink RT30 DECT IP Phone Repeater (extends DECT signal for Yealink W60P and W56P DECT Systems) | \$140.00                      |                                        | Each            | No                         | Required                  |
| 107 | Yealink Bluetooth USB Dongle                                                                     | YBTUSB                  |                     | Yealink Bluetooth USB Dongle                                                                     | \$27.00                       |                                        | Each            | No                         | Required                  |
| 108 | Yealink Wi-Fi USB Dongle                                                                         | YWi-FiUSB               |                     | Yealink Wi-Fi USB Dongle                                                                         | \$25.00                       |                                        | Each            | No                         | Required                  |
| 109 | Yealink W56H DECT Handset add for W60P                                                           | YW56HDECT               |                     | Yealink W56H DECT Handset add for W60P                                                           | \$80.00                       |                                        | Each            | No                         | Required                  |
| 110 | Yealink RT30 DECT IP Phone Repeater                                                              | YRT30DECT               |                     | Yealink RT30 DECT IP Phone Repeater (extends DECT signal for Yearlink W60P)                      | \$130.00                      |                                        | Each            | No                         | Required                  |

| #   | Feature Name                            | Contractor's Product ID | Feature Description | Contractor's Description, Restrictions and Limitations | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|-----|-----------------------------------------|-------------------------|---------------------|--------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 111 | Wall Mount Bracket for Yealink SIP-T31  | WMBSIPT31               |                     | Wall Mount Bracket for Yealink SIP-T31                 | \$8.00                        |                                        | Each            | No                         | Required                  |
| 112 | Wall Mount Bracket for Yealink SIP-T33G | WMBSIPT33G              |                     | Wall Mount Bracket for Yealink SIP-T33G                | \$5.00                        |                                        | Each            | No                         | Required                  |
| 113 | Wall Mnt for Yealink SIP-T40G & T42S    | WMB YSIP-T40G           |                     | Wall Mnt for Yealink SIP-T40G & T42S                   | \$5.00                        |                                        | Each            | No                         | Required                  |
| 114 | Wall Mount Bracket Yealink SIP-T46S     | WMB YSIP-T46S           |                     | Wall Mount Bracket Yealink SIP-T46S                    | \$5.00                        |                                        | Each            | No                         | Required                  |
| 115 | Wall Mount Bracket Yealink SIP-T48S     | WMB YSIP-T48S           |                     | Wall Mount Bracket Yealink SIP-T48S                    | \$5.00                        |                                        | Each            | No                         | Required                  |
| 116 | Wall Mnt for Yealink SIP-T52A &T58V     | WMB YSIP-T52A/T58V      |                     | Wall Mnt for Yealink SIP-T52A &T58V                    | \$3.00                        |                                        | Each            | No                         | Required                  |
| 117 | Wall Mnt for Poly VVX 150/250           | WMB PVVX-150/250        |                     | Wall Mnt for Poly VVX 150/250                          | \$20.00                       |                                        | Each            | No                         | Required                  |
| 118 | Wall Mount Bracket for Poly VVX 350     | WMB PVVX-350            |                     | Wall Mount Bracket for Poly VVX 350                    | \$15.00                       |                                        | Each            | No                         | Required                  |
| 119 | Wall Mount Bracket for Poly VVX 450     | WMB PVVX-450            |                     | Wall Mount Bracket for Poly VVX 450                    | \$20.00                       |                                        | Each            | No                         | Required                  |
| 120 | Wall Mnt/Desk Stand for Poly VVX201     | DS/WM VVX201            |                     | Wall Mnt/Desk Stand for Poly VVX201                    | \$8.00                        |                                        | Each            | No                         | Required                  |

| #   | Feature Name                                              | Contractor's Product ID | Feature Description | Contractor's Description, Restrictions and Limitations    | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|-----|-----------------------------------------------------------|-------------------------|---------------------|-----------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 121 | Wall Mnt Poly VVX 300/301 - VVX 600/601 phones            | WMB VVX300/301          |                     | Wall Mnt Poly VVX 300/301 -VVX 600/601 phones             | \$8.00                        |                                        | Each            | No                         | Required                  |
| 122 | Wall Mnt for Poly VVX Exp Module                          | WMB VVX EP              |                     | Wall Mnt for Poly VVX Exp Module                          | \$20.00                       |                                        | Each            | No                         | Required                  |
| 123 | Drop-Ceiling Support for Algo 8188 Spkr                   | SCTSB Algo 8188         |                     | Drop-Ceiling Support for Algo 8188 Spkr                   | \$65.00                       |                                        | Each            | No                         | Required                  |
| 124 | AC Pwr Poly VVX 150/250/350/450                           | PS VVX 150/250/350 /450 |                     | AC Pwr Poly VVX 150/250/350/450                           | \$15.00                       |                                        | Each            | No                         | Required                  |
| 124 | Power Supply for Poly VVX 201                             | PS VVX201               |                     | Power Supply for Poly VVX 201                             | \$15.00                       |                                        | Each            | No                         | Required                  |
| 125 | AC Pwr for Poly VVX 300/310/400/410                       | PS VVX 300/310/400 /410 |                     | AC Pwr for Poly VVX 300/310/400/410                       | \$25.00                       |                                        | Each            | No                         | Required                  |
| 126 | Power Supply for Poly VVX 500/600                         | PS VVX 500/600          |                     | Power Supply for Poly VVX 500/600                         | \$22.00                       |                                        | Each            | No                         | Required                  |
| 127 | Power Supply for Poly 501/601                             | PS VVX 501/601          |                     | Power Supply for Poly 501/601                             | \$30.00                       |                                        | Each            | No                         | Required                  |
| 128 | AC Pwr Poly 301/311/401/411                               | PS VVX 301/311/401 /411 |                     | AC Pwr Poly 301/311/401/411                               | \$25.00                       |                                        | Each            | No                         | Required                  |
| 129 | Power Supply for Poly SoundPoint IP 6000 Conference Phone | PSPSP6000               |                     | Power Supply for Poly SoundPoint IP 6000 Conference Phone | \$90.00                       |                                        | Each            | No                         | Required                  |

| #   | Feature Name                                                        | Contractor's Product ID  | Feature Description | Contractor's Description, Restrictions and Limitations              | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|-----|---------------------------------------------------------------------|--------------------------|---------------------|---------------------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 130 | Power Supply for Yealink SIP-T43U, T53W Phones                      | PSYT43U/T53W             |                     | Power Supply for Yealink SIP-T43U and T53W                          | \$8.00                        |                                        | Each            | No                         | Required                  |
| 131 | Power Supply for Yealink SIP- T31P, T31G, T33G and W60B Phones      | PSYT31P/G/33G/W60B       |                     | Power Supply for Yealink SIP-T31P, T31G, T33G and W60B Phones       | \$6.00                        |                                        | Each            | No                         | Required                  |
| 132 | AC Pwr SIP-T21P-E2 and SIP-T42S                                     | PS YT21P-E2/T42S         |                     | AC Pwr SIP-T21P-E2 and SIP-T42S                                     | \$9.00                        |                                        | Each            | No                         | Required                  |
| 133 | Power Supply for Yealink SIP-T40G                                   | PS YT40G                 |                     | Power Supply for Yealink SIP-T40G                                   | \$6.00                        |                                        | Each            | No                         | Required                  |
| 134 | AC pwr SIP-T46S/T46U/T48S/T54S/T54W/T57W/T58V/CP860                 | PS Y-T46S/T48S/T58A/T58V |                     | AC pwr SIP-T46S, T48S,T58A,& T58V                                   | \$10.00                       |                                        | Each            | No                         | Required                  |
| 135 | Battery for Yealink W56H DECT handset                               | BAT - YW56H              |                     | Battery for Yealink W56H DECT handset                               | \$18.00                       |                                        | Each            | No                         | Required                  |
| 136 | Wireless Microphone Ext for CP960 IP Conf Phone                     | EXT - CP960              |                     | Wireless Microphone Ext for CP960 IP Conf Phone                     | \$145.00                      |                                        | Each            | No                         | Required                  |
| 137 | Wireless Microphone Extenders for Yealink CP965 IP Conference Phone | EXT – CP965              |                     | Wireless Microphone Extenders for Yealink CP965 IP Conference Phone | \$215.00                      |                                        | Each            | No                         | Required                  |
| 138 | ENA SmartFax                                                        | FXATA                    |                     | ENA SmartFax                                                        |                               | \$25.00                                | Each            | No                         | Required                  |

| #   | Feature Name                             | Contractor's Product ID | Feature Description | Contractor's Description, Restrictions and Limitations | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|-----|------------------------------------------|-------------------------|---------------------|--------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 139 | ENA SmartFax to Email                    | FXEMAILONLY             |                     | ENA SmartFax to Email                                  |                               | \$5.00                                 | Each            | No                         | Required                  |
| 140 | ENA SmartFax Desktop/Mobile              | FXDSKMOB                |                     | ENA SmartFax Desktop/Mobile                            |                               | \$10.00                                | Each            | No                         | Required                  |
| 141 | SIP Loud Ringer                          | SIPRINGER               |                     | SIP Loud Ringer                                        |                               | \$8.00                                 | Each            | No                         | Required                  |
| 142 | SIP Integration Extension                | SIPINTEGEXT             |                     | SIP Integration Extension                              |                               | \$15.00                                | Each            | No                         | Required                  |
| 143 | SIP Paging Extension                     | SIPPAG                  |                     | SIP Paging Extension                                   |                               | \$3.50                                 | Each            | No                         | Required                  |
| 144 | Pre-Recorded Announcement                | PREREC                  |                     | Pre-Recorded Announcement                              |                               | \$2.00                                 | Each            | No                         | Required                  |
| 145 | Bell Scheduler                           | BELLSCHED               |                     | Bell Scheduler                                         |                               | \$25.00                                | Each            | No                         | Required                  |
| 146 | Peripheral Device                        | PERIPH                  |                     | Peripheral Device                                      |                               | \$0.25                                 | Each            | No                         | Required                  |
| 147 | Algo 1203 Call Switch                    | ENA - AlgoCaSw          |                     | Algo 1203 Call Switch                                  | \$140.00                      |                                        | Each            | No                         | Required                  |
| 148 | Algo 8028 SIP Door Phone                 | ENA - AlgoDP            |                     | Algo 8028 SIP Door Phone                               | \$525.00                      |                                        | Each            | No                         | Required                  |
| 149 | Algo 8039 SIP Video Door Phone           | ENA - AlgoVDP           |                     | Algo 8039 SIP Video Door Phone                         | \$1,495.00                    |                                        | Each            | No                         | Required                  |
| 150 | Algo 8061 IP Relay Controller            | ENA - AlgoRC            |                     | Algo 8061 IP Relay Controller                          | \$395.00                      |                                        | Each            | No                         | Required                  |
| 151 | Algo 8128 SIP Strobe Light               | ENA - AlgoSL            |                     | Algo 8128 SIP Strobe Light                             | \$425.00                      |                                        | Each            | No                         | Required                  |
| 152 | Algo 8180 SIP Audio Alerter              | ENA - AlgoAA            |                     | Algo 8180 SIP Audio Alerter                            | \$240.00                      |                                        | Each            | No                         | Required                  |
| 153 | Algo 8186 SIP Indoor/Outdoor Paging Horn | ENA - ASIOPH            |                     | Algo 8186 SIP Indoor/Outdoor Paging Horn               | \$425.00                      |                                        | Each            | No                         | Required                  |

| #   | Feature Name                                  | Contractor's Product ID | Feature Description | Contractor's Description, Restrictions and Limitations | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|-----|-----------------------------------------------|-------------------------|---------------------|--------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 154 | Algo 8188 Ceiling Speaker                     | ENA - AlgoCS            |                     | Algo 8188 Ceiling Speaker                              | \$395.00                      |                                        | Each            | No                         | Required                  |
| 155 | Algo 8189 SIP Surface-mount Ceiling Speaker   | ENA - AlgoSMCS          |                     | Algo 8189 SIP Surface-mount Ceiling Speaker            | \$455.00                      |                                        | Each            | No                         | Required                  |
| 156 | Algo 8201 SIP Intercom, Weatherproof          | ENA - AlgoSI            |                     | Algo 8201 SIP Intercom, Weatherproof                   | \$395.00                      |                                        | Each            | No                         | Required                  |
| 157 | Algo 8301 Bell Scheduler                      | ENA - AlgoBS            |                     | Algo 8301 Bell Scheduler                               | \$345.00                      |                                        | Each            | No                         | Required                  |
| 158 | Hydrophobic Screen for Algo 8188/8189 spkrs   | ENA - AlgoHyMem         |                     | Hydrophobic Screen for Algo 8188/8189 spkrs            | \$55.00                       |                                        | Each            | No                         | Required                  |
| 159 | Configuration of 1-40 SIP Paging Devices      | ESCOSV-40SIPPDSETUP     |                     | Configuration of 1-40 SIP Paging Devices               | \$500.00                      |                                        | Each            | No                         | Required                  |
| 160 | Configuration for 41-80 SIP Paging Devices    | ESCOSV-80SIPPDSETUP     |                     | Configuration for 41-80 SIP Paging Devices             | \$875.00                      |                                        | Each            | No                         | Required                  |
| 161 | Configuration for 81-120 SIP Paging Devices   | ESCOSV-120SIPPDSETUP    |                     | Configuration for 81-120 SIP Paging Devices            | \$1,250.00                    |                                        | Each            | No                         | Required                  |
| 162 | Installation and Configuration - Per Site Fee | ESCOSV-SITEINSTALL      |                     | Installation and Configuration - Per Site Fee          | \$250.00                      |                                        | Each            | No                         | Required                  |
| 163 | Handset installation on-site (25 Phone min)   | ESCOSV-HNDSTINSTALL     |                     | Handset installation on-site (25 Phone min)            | \$30.00                       |                                        | Per Site        | No                         | Required                  |

| #   | Feature Name                                     | Contractor's Product ID | Feature Description | Contractor's Description, Restrictions and Limitations | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|-----|--------------------------------------------------|-------------------------|---------------------|--------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 164 | Wall-mount installation add-on                   | ESCOSV-HNDSTINSTAL LWM  |                     | Wall-mount installation add-on                         | \$30.00                       |                                        | Per phone       | No                         | Required                  |
| 165 | ENA SmartConf Srvcs-10 Port, Unlimited use       | 10PRTBRID               |                     | ENA SmartConf Srvcs-10 Port, Unlimited use             |                               | \$30.00                                | Conf Bridge     | No                         | Required                  |
| 166 | ENA SmartConf Srvcs-25 Port, Unlimited use       | 25PRTBRID               |                     | ENA SmartConf Srvcs-25 Port, Unlimited use             |                               | \$50.00                                | Conf Bridge     | No                         | Required                  |
| 167 | ENA Toll Free w/100 min's; overage \$.04 per min | TFDIR                   |                     | ENA Toll Free w/100 min's; 101min's + at \$.04 per min |                               | \$10.00                                | Line            | No                         | Required                  |
| 168 | 411/Directory Information Calls                  | 411DIRCALL              |                     | 411/Directory Information Calls                        |                               | \$1.00                                 | Per Use         | No                         | Required                  |

22.2.4 Additional Cloud-Hosted VoIP Services

**Contractor's Description of Service:**

The Contractor shall provide the additional Cloud-Hosted VoIP services and features described below.

**Geographic Availability:**

[Statewide Availability]

**State Associated Administrative Fee (SAAF) Charge:**

All services in this catalog will have a 2% fee applied. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

**Table 22.2.4.a Additional Cloud-Hosted VoIP Services**

| # | Feature Name                                                                  | Contractor's Product ID | Feature Description                                                                                      | Contractor's Description, Restrictions and Limitations                                                                                                                                                                                                                                                                                                                                              | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|---|-------------------------------------------------------------------------------|-------------------------|----------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 1 | Cloud-Hosted VoIP Services<br>Small Site<br>Survivability<br>Network Failure  | PSTN-R23                | Site Survivability option for a site with 100 Endpoint Devices and 15 concurrent calls to outside lines. | ENA will deploy a survivability router capable of supporting failover SIP or PRI services. The device will support up to 23 concurrent outbound call paths utilizing customer provided Primary Rate Interface (PRI), or secondary customer provided data connection for SIP based failover. Should customer utilize PRI router/gateway option, no advanced features or voicemail will be available. |                               | \$75.00                                | Each            | No                         | Required                  |
| 2 | Cloud-Hosted VoIP Services<br>Medium Site<br>Survivability<br>Network Failure | PSTN-R75                | Site Survivability option for a site with 500 Endpoint Devices and 75 concurrent calls to outside lines. | ENA will deploy a survivability router capable of supporting failover SIP services. This enables full feature capabilities to the ENA SmartVoice platforms. Call capacity limited by the capacity of the data connection chosen by the customer, but equipment will be able to support 75 call paths.                                                                                               |                               | \$200.00                               | Each            | No                         | Required                  |

| # | Feature Name                                                                 | Contractor's Product ID | Feature Description                                                                                        | Contractor's Description, Restrictions and Limitations                                                                                                                                                                                                                                                 | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|---|------------------------------------------------------------------------------|-------------------------|------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 3 | Cloud-Hosted VoIP Services<br>Large Site<br>Survivability<br>Network Failure | PSTN-R150               | Site Survivability option for a site with 1000 Endpoint Devices and 150 concurrent calls to outside lines. | ENA will deploy a survivability router capable of supporting failover SIP services. This enables full feature capabilities to the ENA SmartVoice platforms. Call capacity limited by the capacity of the data connection chosen by the customer, but equipment will be able to support 150 call paths. |                               | \$350.00                               | Each            | No                         | Required                  |
| 4 | Direct Inward Dial Number Reservation                                        | DID-R                   | Block of 20 DID numbers held in reserve.                                                                   | ENA can provide reserved DIDs for ENA SmartVoice customers in the quantity requested and they will be available for immediate use when the need may arise.                                                                                                                                             |                               | \$5.00                                 | Block           | No                         | Required                  |

22.2.5 International Off-Net Calling

Contractor’s Description of Service:

ENA provides International off-net calling for calls that originate from a telephony device registered and connected to the ENA SmartVoice VoIP suite platform.

Geographic Availability:

[Statewide Availability]

State Associated Administrative Fee (SAAF) Charge:

All services in this catalog will have a 2% fee applied. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 22.2.5.a – International Off-Net Calling with Landline Termination

| #  | Country, Countries, Regions or Groupings | Landline Termination Product Identifier | Landline Termination Non-Recurring Charge | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|----|------------------------------------------|-----------------------------------------|-------------------------------------------|-----------------|----------------------------|---------------------------|
| 1  | Brazil                                   | BRZL-LL                                 | \$0.0200                                  | Minute          | No                         | Required                  |
| 2  | Canada                                   | CNDA-LL                                 | \$0.0200                                  | Minute          | No                         | Required                  |
| 3  | China                                    | CHNA-LL                                 | \$1.8800                                  | Minute          | No                         | Required                  |
| 4  | France                                   | FRNC-LL                                 | \$0.6800                                  | Minute          | No                         | Required                  |
| 5  | Germany                                  | GRMY-LL                                 | \$0.4400                                  | Minute          | No                         | Required                  |
| 6  | Israel                                   | ISRL-LL                                 | \$0.2800                                  | Minute          | No                         | Required                  |
| 7  | Italy                                    | ITLY-LL                                 | \$0.0200                                  | Minute          | No                         | Required                  |
| 8  | Japan                                    | JAPN-LL                                 | \$0.0400                                  | Minute          | No                         | Required                  |
| 9  | Korea                                    | KORA-LL                                 | \$0.0200                                  | Minute          | No                         | Required                  |
| 10 | Mexico                                   | MXCO-LL                                 | \$0.1300                                  | Minute          | No                         | Required                  |
| 11 | Spain                                    | SPAN-LL                                 | \$0.3900                                  | Minute          | No                         | Required                  |
| 12 | Switzerland                              | SWTZ-LL                                 | \$0.7700                                  | Minute          | No                         | Required                  |

| #  | Country, Countries,<br>Regions or<br>Groupings | Landline Termination<br>Product Identifier | Landline<br>Termination<br>Non-<br>Recurring<br>Charge | Unit of<br>Measure | Delegation<br>Needed<br>(Yes/No) | Required or<br>Discretionary |
|----|------------------------------------------------|--------------------------------------------|--------------------------------------------------------|--------------------|----------------------------------|------------------------------|
| 13 | United Kingdom                                 | UKGM-LL                                    | \$3.0000                                               | Minute             | No                               | Required                     |

Table 22.2.5.c – International Off-Net Calling with Mobile Termination

| #  | Country, Countries, Regions or Groupings | Mobile Termination Product Identifier | Mobile Termination Non-Recurring Charge | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|----|------------------------------------------|---------------------------------------|-----------------------------------------|-----------------|----------------------------|---------------------------|
| 1  | Brazil                                   | BRZL-MT                               | \$0.3200                                | Minute          | No                         | Required                  |
| 2  | Canada                                   | CNDA-MT                               | \$0.0200                                | Minute          | No                         | Required                  |
| 3  | China                                    | CHNA-MT                               | \$1.8800                                | Minute          | No                         | Required                  |
| 4  | France                                   | FRNC-MT                               | \$0.3200                                | Minute          | No                         | Required                  |
| 5  | Germany                                  | GRMY-MT                               | \$0.5200                                | Minute          | No                         | Required                  |
| 6  | Israel                                   | ISRL-MT                               | \$0.2800                                | Minute          | No                         | Required                  |
| 7  | Italy                                    | ITLY-MT                               | \$0.6900                                | Minute          | No                         | Required                  |
| 8  | Japan                                    | JAPN-MT                               | \$0.1400                                | Minute          | No                         | Required                  |
| 9  | Korea                                    | KORA-MT                               | \$0.0200                                | Minute          | No                         | Required                  |
| 10 | Mexico                                   | MXCO-MT                               | \$0.3700                                | Minute          | No                         | Required                  |
| 11 | Spain                                    | SPAN-MT                               | \$0.3700                                | Minute          | No                         | Required                  |
| 12 | Switzerland                              | SWTZ-MT                               | \$3.0000                                | Minute          | No                         | Required                  |
| 13 | United Kingdom                           | UKGM-MT                               | \$0.4800                                | Minute          | No                         | Required                  |

22.2.6 Voicemail Services

Contractor’s Description of Service:

Each ENA SmartVoice subscriber account includes a voicemail box as well as many standard and optional ENA SmartUC features. A stand-alone, voicemail box is also available for users who do not have a telephone handset but need their own voicemail box.

Geographic Availability:

[ Statewide Availability]

State Associated Administrative Fee (SAAF) Charge:

All services in this catalog will have a 2% fee applied. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer’s invoice.

Table 22.2.6.a – Voicemail Services

| # | Feature Name            | Contractor’s Product ID | Feature Description | Contractor’s Description, Restrictions and Limitations                                                                                                                                                                        | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|---|-------------------------|-------------------------|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 1 | Voicemail               | ENA-VMAIL               | Voicemail Service   | ENA provides voicemail with each ENA SmartVoice package at no extra charge. The voicemail is centralized in the ENA data centers providing 24x7x365 access via handsets, web browser, portal, and our ENA SmartUC mobile app. | \$0                           | \$0                                    | Each            | No                         | Required                  |
| 2 | Voicemail Transcription | VMTXADD                 |                     | Users can add Voicemail Transcription to their account                                                                                                                                                                        |                               | \$3.00                                 | Each            | No                         | Required                  |

22.3 OTHER SERVICES

22.3.2 Services Related Hourly Support

Contractor’s Description of Service:

Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor.

Geographic Availability:

[ Statewide Availability]

State Associated Administrative Fee (SAAF) Charge:

All services in this catalog will have a 2% fee applied. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer’s invoice.

Table 22.3.2 –Services Related Hourly Support

| # | Feature Name                                  | Contractor’s Product ID | Feature Description                                                                                                                                                                                                                | Contractor’s Description, Restrictions and Limitations | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|---|-----------------------------------------------|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 1 | Field Service Repair Technician Regular Hours | FSR-R                   | Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor. | Field Service Repair Technician Regular Hours          | \$175.00                      | N/A                                    | Hour            | No                         | Required                  |

| # | Feature Name                                             | Contractor's Product ID | Feature Description                                                                                                                                                                                                                | Contractor's Description, Restrictions and Limitations   | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|---|----------------------------------------------------------|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 2 | Field Service Repair Technician Overtime Hours           | FSR-O                   | Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor. | Field Service Repair Technician Overtime Hours           | \$175.00                      | N/A                                    | Hour            | No                         | Required                  |
| 3 | Field Service Repair Technician Sunday and Holiday Hours | FSR-SH                  | Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET DNCS service problem that turns out to be caused by factors outside the responsibility of the Contractor. | Field Service Repair Technician Sunday and Holiday Hours | \$175.00                      | N/A                                    | Hour            | No                         | Required                  |

22.3.3 Migration Professional Services

Contractor’s Description of Service:

ENA provides professional services to customers migrating from one voice service provider to the ENA SmartVoice VoIP suite. ENA will assign a professional ENA Project Manager and skilled ENA Voice Engineer to plan, prepare, and coordinate the work for the duration of the migration project.

Geographic Availability:

[Statewide Availability]

State Associated Administrative Fee (SAAF) Charge:

All services in this catalog will have a 2% fee applied. Charges below do not include the SAAF. The SAAF will appear as a separate line on the customer's invoice.

Table 22.3.3.a – Migration Professional Services

| # | Feature Name                                                    | Contractor’s Product ID | Feature Description                                                                      | Contractor’s Description, Restrictions and Limitations          | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|---|-----------------------------------------------------------------|-------------------------|------------------------------------------------------------------------------------------|-----------------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 1 | Migration Technical Services Support I - Standard Regular Hours | MTSS1-R                 | Technical Services Support I for Central Office Exchange Migration only – Regular Hours  | Migration Technical Services Support I - Standard Regular Hours | \$175.00                      | N/A                                    | Hour            | No                         | Required                  |
| 2 | Migration Technical Services Support I - Overtime Hours         | MTSS1-O                 | Technical Services Support I for Central Office Exchange Migration only - Overtime Hours | Migration Technical Services Support I - Overtime Hours         | \$175.00                      | N/A                                    | Hour            | No                         | Required                  |

| # | Feature Name                                                       | Contractor's Product ID | Feature Description                                                                                 | Contractor's Description, Restrictions and Limitations             | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|---|--------------------------------------------------------------------|-------------------------|-----------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 3 | Migration Technical Services Support I – Sunday and Holiday Hours  | MTSS1-SH                | Technical Services Support I for Central Office Exchange Migration only – Sunday and Holiday Hours  | Migration Technical Services Support I – Sunday and Holiday Hours  | \$175.00                      | N/A                                    | Hour            | No                         | Required                  |
| 4 | Migration Technical Services Support II - Regular Hours            | MTSS2-R                 | Technical Services Support II for Central Office Exchange Migration only – Regular Hours            | Migration Technical Services Support II - Regular Hours            | \$175.00                      | N/A                                    | Hour            | No                         | Required                  |
| 5 | Migration Technical Services Support II - Overtime Hours           | MTSS2-O                 | Technical Services Support II for Central Office Exchange Migration only – Overtime Hours           | Migration Technical Services Support II - Overtime Hours           | \$175.00                      | N/A                                    | Hour            | No                         | Required                  |
| 6 | Migration Technical Services Support II – Sunday and Holiday Hours | MTSS2-SH                | Technical Services Support II for Central Office Exchange Migration only – Sunday and Holiday Hours | Migration Technical Services Support II – Sunday and Holiday Hours | \$175.00                      | N/A                                    | Hour            | No                         | Required                  |
| 7 | Migration Network Engineer – Regular Hours                         | MNE-R                   | Network Engineer for Central Office Exchange Migration only – Regular Hours                         | Migration Network Engineer – Regular Hours                         | \$175.00                      | N/A                                    | Hour            | No                         | Required                  |
| 8 | Migration Network Engineer – Overtime Hours                        | MNE-O                   | Network Engineer for Central Office Exchange Migration only – Overtime Hours                        | Migration Network Engineer – Overtime Hours                        | \$175.00                      | N/A                                    | Hour            | No                         | Required                  |

| #  | Feature Name                                                             | Contractor's Product ID | Feature Description                                                                                       | Contractor's Description, Restrictions and Limitations                   | Non-Recurring Charge Per Item | Monthly Recurring Charge/Item per Unit | Unit of Measure | Delegation Needed (Yes/No) | Required or Discretionary |
|----|--------------------------------------------------------------------------|-------------------------|-----------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|-------------------------------|----------------------------------------|-----------------|----------------------------|---------------------------|
| 9  | Migration Network Engineer – Sunday and Holiday Hours                    | MNE-SH                  | Network Engineer for Central Office Exchange Migration only – Sunday and Holiday Hours                    | Migration Network Engineer – Sunday and Holiday Hours                    | \$175.00                      | N/A                                    | Hour            | No                         | Required                  |
| 10 | Migration Professional Services - Senior Engineer – Regular Hours        | MPSSE-R                 | Professional Services - Senior Engineer for Central Office Exchange Migration only – Regular Hours        | Migration Professional Services - Senior Engineer – Regular Hours        | \$175.00                      | N/A                                    | Hour            | No                         | Required                  |
| 11 | Migration Professional Services Principal Architect I – Regular Hours    | MPSA1-R                 | Professional Services Principal Architect I for Central Office Exchange Migration only – Regular Hours    | Migration Professional Services Principal Architect I – Regular Hours    | \$175.00                      | N/A                                    | Hour            | No                         | Required                  |
| 12 | Migration Professional Services - Principal Architect II – Regular Hours | MPSA2-R                 | Professional Services - Principal Architect II for Central Office Exchange Migration only – Regular Hours | Migration Professional Services - Principal Architect II – Regular Hours | \$175.00                      | N/A                                    | Hour            | No                         | Required                  |